



名称	修改日期	类型	大小
crash-applet	2023/12/20 14:03	文件夹	
logs	2023/12/20 14:04	文件夹	
seafiler.ini	2023/12/20 14:04	配置设置	1 KB

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Article

Please see the list below to know the reasons for library damage:

1. **Automatic Backup Software:** EndNote™ has not been designed for or tested for use with any third-party backup software programs. Anecdotal reports suggest that there may be issues allowing many of these programs to auto-backup EndNote libraries, especially while the EndNote software is in use. This can lead to data damage in the library files. If you use any automatic backup software, then we highly recommend disabling auto-backup on any folders where EndNote library files are stored.
2. **Using the library directly from Dropbox or any cloud storage:** Dropbox is a cloud-based file sharing service. EndNote was not designed for compatibility with this service or other cloud storage. While you can use the service to keep a backup copy or share a compressed copy of the database file(s), we do not recommend opening and/or using the database from that location. Using the library directly from cloud storage, may do the sync in the background, and this would create a conflicted copy of important library files, and the library would be damaged. Some of the other cloud storage services that would cause this issue include SharePoint, GoogleDrive, OneDrive, and iCloud.
3. **Storing a working library on a Flash drive:** Flash drives have a limit to the number of times data can be written to this type of memory before it wears out and stops working. Accessing the library from this drive may appear to work fine for days, weeks, or even months, but over time the files might become corrupted and unreadable.
4. **EndNote libraries on a Network drive/Shared servers:** EndNote requires a constant stream of data to and from the database and program to function properly. EndNote libraries with read-write access should not be stored on a network or shared server as we have seen library corruption as well as general performance issues.
5. Improper shut down of the EndNote program, i.e., turning off machines with the program still open.
6. Sometimes Machine lockups like computer freeze/crash can damage the EndNote library.

You can contact [Technical Support](#) for help if the library gets damaged.

NOTE:

Library damage often includes the inability to open the library. A few other signs of library damage include the inability to sort the references, the inability to search the library including improper results of searches where EndNote states "no matching reference found" for references you have in the library.

[EndNote: Few reasons why the library may get damaged frequently](#)

Seadrive 2.x _____ /_____

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- □ Seadrive 2.x _____ OneDrive _____
- □ Seadrive 1.x _____
- □ Seafile _____

Revision #87

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